

ACCESS INFORMATION

Welcome to the National Media Museum

If a member of your party has any special requirements we will be happy to provide any of the following facilities to make your visit as enjoyable as possible. For a more detailed guide to Access within the Museum, please just ask at Box Office or Reception. This guide is available in large print, Braille and on floppy disc. Alternatively you can download it from our website

www.nationalmediamuseum.org.uk

We will do our best to accommodate everyone so please don't hesitate to contact us if there is anything else that you require.

PARKING

There are three car or minibus parking spaces for orange/blue badge holders at the front of the Museum. There is also a drop-off point for coaches directly outside the Museum entrance.

TOILETS

We have fully accessible toilets on all main levels (Ground Floor, Floor 3 and Floor 5). Please see Floor Plan for details.

MOBILITY

There are two lifts that cover all levels of the Museum. The lift to the right of the Box Office in the main entrance foyer (Ground Floor) visits ALL floors, from Lower Ground – Floor 6. The second lift starts in the KODAK gallery and only visits the Lower Ground, Floor 1 Floor 3 and Floor 5.

We have three wheelchairs available for loan free of charge. Booking in advance is advisable

In addition all our cinemas have spaces for people in wheelchairs. Please see below:

Cinema	IMAX	Pictureville	Cubby Broccoli
Number of wheelchair spaces	9	2	4

There are seating areas around all galleries balconies.

FOR THE HEARING IMPAIRED

Loop systems are installed at the Box Office and in the On Location conference suite. The Seinheiser infra-red hearing system is installed in both the Pictureville, Cubby Broccoli cinema and the IMAX cinema auditorium.

Also, a number of front of house staff are qualified in British Sign Language. Please ask at reception for details.

PARENTS

Baby changing facilities are available in the Ladies, Gents and Access toilet in the main entrance Foyer.

CAFÉ-RESTAURANT

In the Museum Café-restaurant we have easy grip cutlery, plates and non-slip trays. Two of the tables are raised to accommodate wheelchair users.

If you prefer to bring a packed lunch, the White room and Byte box picnic areas are available to the public. (Groups are requested to book in advance.)

IMAX

Please contact the Museum on 0870 70 10 201 if you require any advice on which films might best suit your party.

PICTUREVILLE CINEMA

Subtitled and Audio Described Screenings.

These film screenings will have audio description and Dolby Screen Talk subtitling. The subtitles are projected directly on to the screen so that deaf and/or hard of hearing viewers can follow the dialogue and other sounds relevant to the plot/story. Audio description sets the scene and details actions throughout the screening for blind and/or visually impaired viewers.

Contact the Box Office for the latest performances on 0870 70 10 200.

GUIDES and MAPS

All floor levels and galleries are numbered to ease route finding.

Large print Museum guides are available in printed format, Braille and on floppy disk. Available from the Box Office, it is recommended that you reserve these in advance.

LIFTS

Tactile lift buttons and Audio floor announcements in both lifts to assist with orientation around the galleries.

ACTIVITY SHEETS

Education activity sheets for Key Stages 1, 2 & 3 are available in Braille (available to schools and group visitors). Please ask at the Box Office.

TV HEAVEN

If you would like to visit TV Heaven, there are large print and Braille programmes available, and you can also watch a **See-Hear** programme.

Please ask at the TV Heaven Reception desk on Level 3.

Whilst visiting the Museum please feel free to ask any member of Museum crew for help or advice regarding access.

For any further information, or to talk through your requirements before your visit, please don't hesitate to contact:

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